

# Frequently Asked Questions From Parents

## What Is The New System?

- It allows you to view your child's portfolio online. This includes photo's, artwork and teacher observations on your very own website. We call this your child's Learning Journey.

## What Do I Need To Access The System?

- So long as you have access to the internet you can access the system, no software is required. You can do this from your computer, tablet such as an iPad, Note, etc or smart phone e.g. iPhone, Samsung, HTC, etc.

## Does The System Do Anything Else?

- On your website you can also see centre news from time to time.
- If you need to use any forms they are also located here. You can print them out complete them and bring them into the centre.
- If you are unsure about our centre policies you can also view the policies.

## Is It Secure?

- Only you can see your child's photos and artwork. The system has extremely high security and triple redundancy which means that photos are, artwork and the Learning Journey are extremely well protected.
- Only you know your password, nobody at the centre knows your password.

## Can I Share Access To The System?

- Yes, you can share your logon with trusted friends and family so they can also see the progress and Learning Journey of your child.

## Can I Write Comments Back to The Teachers?

- Under each post in the Learning Journey you can write comments back to the teachers.